Last Modified on 01/15/2025 8:25 am EST

Manage Payment Methods

Find Member > Payment Methods

Add New Payment Method

- 1. Find or add a member.
- 2. Click Payment Methods.
- 3. Click Add Card or Add Bank Account and enter the Account Information.
- 4. Review payment disclosure on the screen with the member and click the check box.
- 5. Click Save.

Transfer Multiple Activities to a Different Payment Method

- 1. Find member.
- 2. Click Payment Methods
- 3. Add a new payment method.
- Review current pending payments by clicking **Pending Payments** using the old payment method and clicking **Close.**
- 5. Click **Transfer** on the old payment method.
- 6. Check payments that should be moved to a new method (all payments do not need to be made unless the payment method expires or is deleted).
- 7. Set the **To** payment method to be the new method already added.
- 8. Click Save.
- Once all pending payments have been moved, you can delete the old billing method if needed.

Transfer One Activity to a Different Payment Method

- 1. Find a member.
- 2. Click Activities.
- 3. Click on the row of the activity.
- Click Recurring Billing or Payment Plan (if neither link is available, the activity has no billing records).
- 5. Select a new payment method from the drop-down list.
- 6. Click Save.

Edit Payment Method

- 1. Find member.
- 2. Click Payment Methods.
- 3. Click Edit.
- 4. Make changes.
- 5. Click Save.

Delete Payment Method

A payment method cannot be deleted if associated with an activity with payment plan records or future recurring billing. First, transfer the activity to another payment method.

- 1. Find member.
- 2. Click Payment Methods.
- 3. Click Delete.
- 4. Click **Yes** on the confirmation message.